

CONDITIONS OF ENTRY

Waves Fitness and Aquatic Centre is supervised for the safety, enjoyment, and comfort of patrons in accordance with relevant safety guidelines.

- 1) Children under 10 years of age are to be accompanied and closely supervised by a responsible adult 16 years or older at all times. Children unaccompanied by an adult may be prevented from entry at the discretion of staff.
- 2) Children under 6 years of age are to be within arm's reach of their parent or guardian at all times.
- 3) Patrons must follow the instructions given by staff at all times.
- 4) An entry fee applies to all who wish to enter the premises.
- 5) All swimmers must exit the water 15 minutes prior to the advertised closing time including exiting the spa pool, steam and sauna rooms.
- 6) A person shall not, by act or omission, behave in any way which is likely to cause damage to, cause disorder within, deface or pollute the public swimming place or cause a loss or injury to council, its servants or to any other person.
- 7) Patrons are encouraged to shower before entering the pool.
- 8) No abusive, offensive or disruptive behaviour or language.
- 9) Articles of clothing such as cut-off jeans, T-shirts, bike pants, leotards and casual wear is strictly prohibited in the pools, spa, steam & sauna areas. Only recognised swimwear, made from Lycra and nylon is to be worn in the pools, spa, steam and sauna areas.
- 10) No running, pushing, backflips, "bombing" or holding breath underwater for competitions. Diving is only permitted where the depth of the pool is greater than 1.5metres (please seek advice from pool lifeguards for clarification).
- 11) No animals, (Guide Dogs accepted), drugs, alcohol, glass or porcelain allowed inside the facility. Banned items such as, but not limited to bikes, scooters, skateboards are not permitted on the premises.
- 12) Smoking, vaping and the use of e-cigarettes are not permitted anywhere on the premises or its surrounding car park.
- 13) Food and beverage is catered onsite and no commercial fast foods or commercial delivery food services are permitted in the centre under any circumstances.
- 14) Management takes no responsibility for personnel belongings; lockers are made available throughout the centre.
- 15) At the first sight of lightning, outdoor pools will be vacated and will remain closed until at least 30 minutes after the last sign of thunder or lightning.
- 16) Paid or unpaid personal training or swimming tuition is not permitted within the facility without a formal booking or written authorisation from centre management. Only approved bookings or contractors may conduct swim teaching, swim coaching, any form of personal training or rehabilitation services within the facility.
- 17) No photography, except with the permission of the subject and (the subject is under 18 years of age) their parent or guardian.
- 18) The use of cameras and devices with cameras such as mobile phones, tablets or meta glasses is not permitted in change room areas.

- 19) The use of Meta Glasses (filming patrons without consent) is strictly not permitted in any area of the centre
- 20) Girls aged 5 years and over are not permitted in male changerooms. Boys aged 5 years and over are not permitted in the female changerooms.
- 21) Any persons destroying property, equipment, risking the safety of others or found in breach of these conditions will be reported to the appropriate authority and asked to leave the centre.
- 22) Areas of the Centre are monitored 24 hours by CCTV to ensure public safety and for the investigation and prosecution of criminal offences. Footage will only be accessed by persons authorised to do so. WAVES uses security cameras with Facial Recognition Technology (FRT). FRT is used for the purpose of protecting the health, safety and security of customers and WAVES staff.
- 23) Use of mono fins, Hypoxic training and extended underwater breath holding activities are strictly prohibited unless they are part of a pre-booked group activity with approved supervision by an accredited coach.
- 24) The use of Mermaid tails of any kind is prohibited in the centre.
- 25) Patrons are not permitted to bring glass objects, alcohol, illegal or offensive substances or items, weapons or sharp objects of any kind into the centre. Staff reserve the right to search bags if required.
- 26) The following is prohibited at all times in the centre:
 - The consumption of alcohol is strictly prohibited within the centre. Any persons under the influence of alcohol or drugs will not be permitted into or asked to leave the Centre
 - Being in possession of or bring glass containers or sharp utensils of any kind into the centre.
 - Smoking, vaping and the use of e-cigarettes are not permitted anywhere on the premises.
 - Littering, please use the garbage and recycling bins.
 - For water hygiene and contamination minimisation there is no eating or drinking in swimming pool or spa pool areas, this includes breast feeding of children
- 27) Patrons enter and use the Centre at their own risk. To the fullest extent permitted by law, The Hills Shire Council, its councillors, officers, employees, agents and contractors are not liable for any loss, damage, injury or death arising from a patron's use of the Centre, except to the extent caused by the negligence or wilful misconduct of The Hills Shire Council. Patrons are responsible for their own conduct and the conduct of any person under their supervision. Patrons agree to indemnify and hold harmless The Hills Shire Council, its councillors, officers, employees, agents and contractors against any claim, loss, damage, liability, cost or expense arising from:
 - the patron's negligent, reckless or unlawful act or omission;
 - the patron's breach of the Centre's conditions of entry, rules or policies; or
 - any injury, loss or damage caused by the patron to another person or to property.

Patrons acknowledge that participation in aquatic, fitness, recreational and sporting activities involves inherent risks, including the risk of personal injury. By entering the Centre, patrons voluntarily assume those risks.

- 28) In the event of illness or injury, patrons authorise Centre staff to provide or arrange such first aid, emergency assistance or medical treatment as staff reasonably consider necessary. Any costs associated with medical treatment remain the responsibility of the patron.
- 29) Upon entry to the Centre, you acknowledge and accept all conditions of entry, including the centre's terms and conditions, rules and policies.

Abusive, disruptive or offensive behaviour and language are not permitted. Offenders will be removed from the Centre.

Management reserves the right to ask any patron who do not obey signage, the directives of staff, or Conditions of Use and Entry to leave the facility and further entry may be refused.
